

How do I use my Credit Card Swiper on an Apple device?

Last Modified on 08/22/2023 7:28 am PDT

Please make sure your mobile device is compatible with the swipers. If your device is not on this list, it will not work with the swiper and software. [Click here to view the list.](#)

For ordering and attaching your swiper to your device, [please review this article.](#)

Once you have your swiper, this document will take you through:

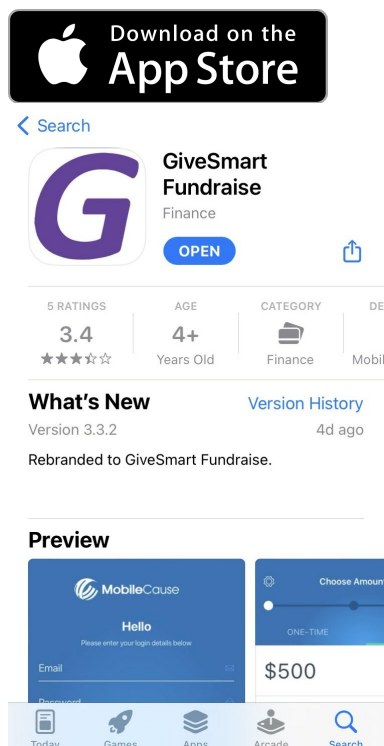
- Setting up your device before your event
- Using your device at your event

Setting up your device before your event

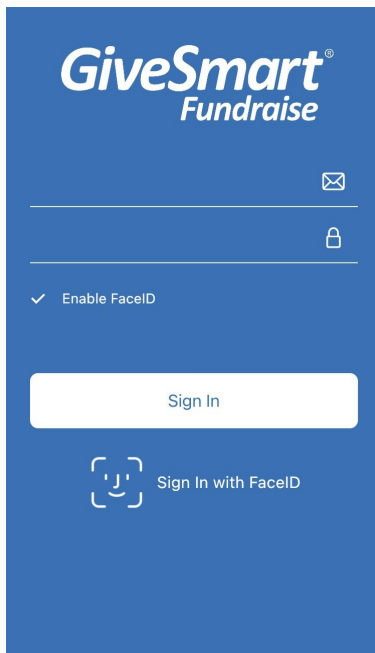
Download the GiveSmart Fundraise App

1. You can download the GiveSmart Fundraise credit card swiper app onto a mobile phone or tablet by going to the [Apple App Store](#).

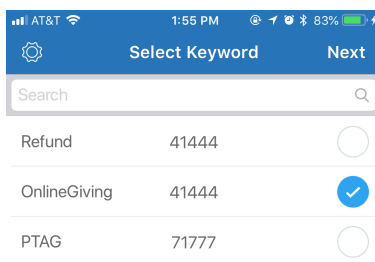
Example screens using an iPhone 6S Plus.



2. Log in to the app using your GiveSmart Fundraise username and password.



3. Select the keyword associated with the event and tap Next. Select the correct keyword so that donations will be under the correct campaign for reporting, and can be sent to the correct thermometer.

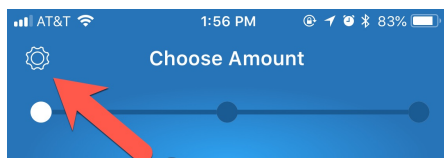


4. If you hadn't attached your swiper yet, it will ask you to do so now and click Next. Make sure to click OK or Allow.

You are now ready to accept donations and, if needed, send those donations to your event thermometer.

Settings

If you need to change anything you can tap on the **Settings** icon in the top left corner.



Settings

AT&T 1:56 PM 83%

< Back Settings

Keyword OnlineGiving >

Set Suggested Amounts >

Charge Processing Fee >

Allow Anonymous Donations ☒

Show Swiper Status ☒

Security Policy >

manisha@mobilecause.com

Sign Out

You can make the default amount choices different than your Text to Donate form with the Set Suggested Amounts section.

You can also change the processing fee percentage under Charge Processing Fee.

AT&T 2:03 PM 74%

< Back Suggested Amounts

\$200

\$125

\$50

Tap to edit each amount. Changes will be auto saved when you click Done.

AT&T 2:03 PM 74%

< Back Processing Fee

Charge Processing fee ☒

Slide to change processing fee percentage.

2.5%

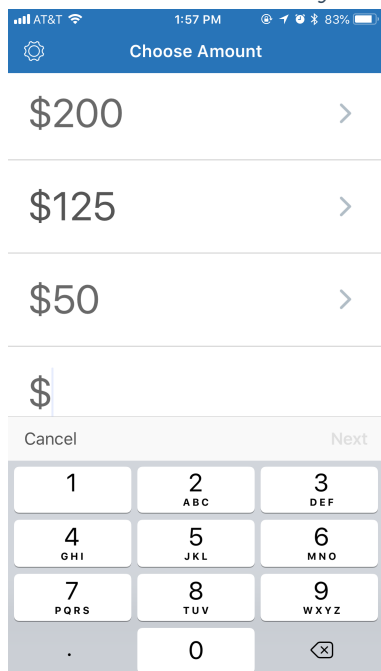
Reset to 2.5%

Using your device at your event

Collecting Donations with Your GiveSmart Fundraise App and Swiper

1. Attach the swiper to your mobile device and open the GiveSmart Fundraise app.
2. Enter the amount of the donor's donation and tap Next.

The fourth choice allows you to enter a donation amount manually.



Choose Amount

\$200 >

\$125 >

\$50 >

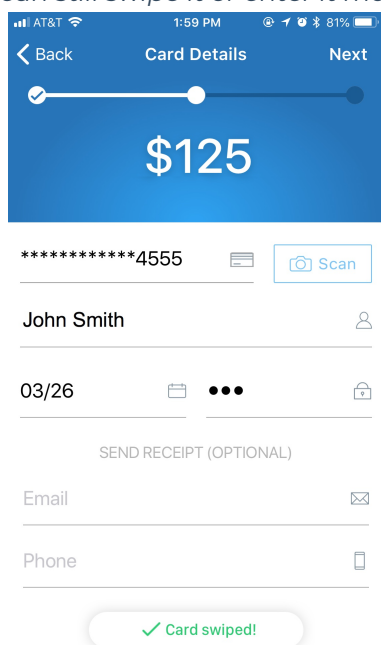
\$

Cancel Next

1 2 3
4 5 6
7 8 9
0

3. Swipe donor's credit or debit card.

Note: If the card doesn't have the donor's name on the card, such as with gift card, you can still swipe it or enter it manually.



Card Details

\$125

*****4555 Scan

John Smith

03/26

SEND RECEIPT (OPTIONAL)

Email

Phone

✓ Card swiped!

On an iPhone or iPad, you have the additional option to scan the credit card by tapping

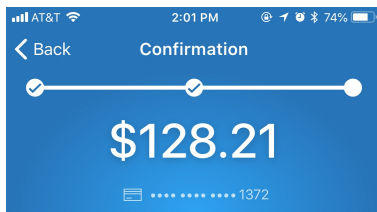
Scan and allowing the device to access the camera:



4. The donor can enter their additional information to receive a receipt and tap Next

A screenshot of a mobile application's 'Card Details' form. The form has a blue header with 'Back', 'Card Details', and 'Next' buttons. Below the header, there are four input fields: 'Name' with the value 'John Smith', 'Expiration Date' with the value '03/26', 'Email' with the value 'scouchman@mobilecause.com', and 'Phone Number' with the value '(626) 512-9046'. Below the phone number field, there is a green checkmark and the text 'Card swiped!'. At the bottom of the form is a numeric keypad with buttons for digits 1-9, 0, and a backspace key. The top of the screen shows a status bar with 'AT&T', signal strength, time '1:59 PM', and battery level '81%'.

5. The donor can tap to choose to pay the Processing Fee and whether to make their donation anonymous.



☒ Do you wish to cover the 2.5% processing fee?

☒ Please make anonymous

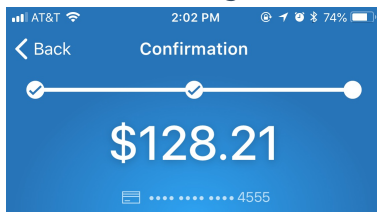
Sign here

Clear

A rectangular box for the donor's signature, currently empty.

Pay Now

6. Have the donor sign their name. Click **Pay Now**.



☒ Do you wish to cover the 2.5% processing fee?

☒ Please make anonymous

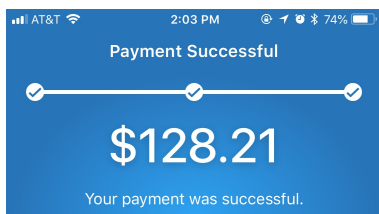
Sign here

Clear

A rectangular box for the donor's signature, containing a handwritten signature in black ink.

Pay Now

7. It should process the transaction and say **Payment Successful**. Then you can tap **I'm Done** to be ready for the next donor.



Thank you!

I'm Done